

REGUPOL (AUSTRALIA) PTY LTD
OFFICIAL TAKE BACK POLICY
EFFECTIVE 19TH DECEMBER 2013

As part of Regupol (Australia) Pty Ltd's continued commitment to our five (5) Good Environmental Choice Certified products a take back option for the materials covered is offered to our clients after purchase.

Should clients wish to return Regupol® GECA certified products sold since our license was issued they must follow the procedure below:

Regupol® certified products can be returned to our Smeaton Grange warehouse, all products must be returned to Regupol (Australia) Pty Ltd Smeaton Grange at no cost to Regupol (Australia) Pty Ltd.

1. Products to be returned must be dry, clean and free of any foreign substances and contaminations.
2. Products are to be cut to sheets of maximum 1m x 1m, packed and secured on pallets.
3. Submit to Regupol (Australia) Pty Ltd in writing an initial request and provide copies of:
 - a) Original Purchase order
 - b) Regupol (Australia) Pty Ltd – Tax Invoice
 - c) Original shipping documents
 - d) Confirmation of total amount of product to be returned
 - e) Indicate means of transportation
 - f) Advise estimated arrival date to Regupol (Australia) Pty Ltd – Smeaton Grange
4. Upon receipt of the above documents Regupol (Australia) Pty Ltd shall make contact with the appointed contact person.
5. A sample piece of the material/s to be returned must be returned to Regupol (Australia) Pty Ltd.
6. Upon approval of product and acceptance of the return application – Regupol (Australia) Pty Ltd will issue a "Product Return Contract" with applicant after signature of which, shipment to Regupol (Australia) Pty Ltd Smeaton Grange can be organised.

Please contact Regupol (Australia) Pty Ltd for further information:

T: 02 4624 0050 | E: sales@regupol.com.au